



## Parents Booking System

Some parents have contacted the school about being unable to access the booking system for the forthcoming S1 Parents' and Carers' Evening. The system appears to be working for many parents with hundreds of bookings being made.

The school cannot provide individual technical solutions.

Two possible issues are

1. The system only allows the **main carer** to make bookings. This is the person in our SEEMiS system who should be contacted first. Please make sure that this person makes the bookings.
2. Some people are not using the correct web address. Please use the link sent to you by the system or try <https://queenannehigh.parentseveningsystem.co.uk/> making sure to either click this link or type it exactly.

Here is some of the advice we have received from the company that provides the booking system.

- Some parents are seeing bookings on screen but not choosing them. You must click on a particular time and teacher to make the booking.
- One parent made bookings and then chose to delete them all. (The company thinks the parent was trying to delete one appointment.)
- Names etc. of parents must match the data in the school's SEEMiS system. Please use the same name you gave the school.

If a parent/carer is still having difficulty please email the school [Queenannehsenquiries@fife.gov.uk](mailto:Queenannehsenquiries@fife.gov.uk) screenshots and we will forward them to the company that runs the system.